



Fort Sam Houston



502 MSG

Community Information Forum (CIF)

Joint Base San Antonio

12 September 2012

Mission:

Provide our community installation services that support Service Members and Family readiness offering a quality of life that matches their service to our Nation.

Vision:

The Group exists to provide a safe, quality living and working environment for the Military, Civilians and Families here at Fort Sam Houston and Camp Bullis today and in the future.



Agenda



- **Introductions & Opening Remarks**
- **COL Lamoureux**
- **Briefings**
 - **Old Business**
 - **30 Day Calendar**
 - **502 CES**
 - **CFC**
 - **502 JA**
 - **502 Chaplain's Office**
 - **502 CS**
 - **ASA**
 - **EO**
 - **502 FSS**
 - **BAMC**
 - **SAMHS**
 - **Veterinary Services**
 - **FSHISD**
 - **ASBP**
 - **This Month's Spotlight Program**
- **Back up**
 - **Admin Info**
 - **502 CES**
 - **502 FSS**
 - **BAMC**
 - **DENTAC**
 - **DECA**



Old CIF Business/Actions Pending



1. "The 502 ABW is examining use of Facebook and other Social Media across JBSA."



30 Day Calendar



September 2012

- 13 US Chamber of Commerce Job Fair (AT&T Center, 1100-1500)
- 14 US Army South Change of Command (MacArthur Parade Field, 0900)
- 18 **Hiring Heroes Career Fair (Sam Houston Community Center, 0900-1400)**
- 19 Space Allocation Working Panel (Bldg 4196, CR4, 0900-1000)
- 19 Camp Bullis Monthly Sync (CB HQ Conference Room, 0900)
- 19 Facility Manager's Training (Bldg 4197 Conference Room, 0730-1500)
- 25 Newcomers Extravaganza (Sam Houston Community Center, 0930-1100)
- 27 Sep - 04 Oct Absentee Voter's Week
- 27 **Suicide Stand Down Army wide**
- 28 **Consolidated Monthly Retirement Ceremony (FSH Quadrangle, 0900)**
- 28 AMEDDC&S Museum Dedication of the Medal of Honor Walk (AMEDD Museum, 0900)
- 29 Annual Combat Medic Run Hosted by 32nd Med Bde (MacArthur Parade Field, 0730)
- 29 Survivor Outreach Services Ribbon Cutting Ceremony (Bldg 131)
- 30 Fort Sam Houston Gazebo Concert, Hosted by the MEDCOM (AMEDD Museum, 1900)

October 2012 Hispanic Heritage Month

- 02 Hispanic Heritage Month Observance, Host Command 470th MI BDE, Blesse Auditorium, 1200-1300,
- 03 Space Allocation Working Panel (Bldg 4196, CR4, 0900-1000)
- 05 Training Holiday AMEDDC&S
- 7-13 FSH Fire Prevention Week
- 08 Federal Holiday- Columbus Day
- 12-13 **Oktoberfest (MacArthur Field, Fri, 1700-2300, Sat, 1200-2300)**



502 CES



Drought Management

- Currently in Stage IV water restrictions per JBSA Drought Management Plan.
- Lawn watering prohibited. Landscape watering only with garden hose, soaker hose, or bucket every other week during hours 0300-0800 (3am - 8 am) and 2000-2200 (8 pm-10 pm) on designated day.
- GOV washing once/month. POV washing on designated watering day.
- JBSA Stage V restrictions begin when Bexar J-17 index well falls to 637 feet and 502 ABW initiates additional restrictions.
- JBSA Drought Stages differ from SAWS; ensure you are following JBSA restrictions.
- DMP is at: www.jbsa.af.mil/library/environmentalinformation.asp

Environmental, Safety, and Occupational Health Compliance Assessment Management Program (ESOH CAMP)

- 91 total findings. Your offices may be called to support.
- ESOHCAMP POC: 221-4251.



502 CES



West Nile Virus. Fogging underway throughout Fort Sam Houston and in specific locations within Camp Bullis.

Air Monitoring. Camp Bullis has one of several air monitoring sites in San Antonio. The site provides a measure of general air quality in the greater San Antonio area and is not indicative of air quality specific to Camp Bullis. www.sametroplan.org/Air_Quality/AQ_main.html

Camp Bullis Hunting Season (as training schedule allows)

- Dove Season starts 01 Sep 2012
- Archery Season (Deer) starts 29 Sep 2012
- Gun Season (Deer) starts 03 Nov 2012

Waste Water Permit Compliance. Several incidents recently where foreign debris have caused sewer back-ups and near violations of waste water permit rules. Do not dispose of condoms or feminine hygiene products in toilets; wrap them in tissue and dispose in trash.



502 CES





502 CES



Project Updates

- **Johnson Track & Salado Creek Training Area Lighting:** Johnson Track Lighting construction has started; issues with electrical service solved. ECD 15 Nov 2012. Salado Creek Lighting operational.
- **Camp Bullis Bldg 6000 Recreation Center Repairs:** Project basically complete. Working on close-out documents.
- **Harry Wurzbach/Stanley Rd Intersection:** Curb, gutter, sidewalk, and asphalt work complete and all lanes open. Installation of handicap ramps started. ECD 05 Jan 2013.
- **Scott Rd VCC:** Outside plant comms, parking lot grading, curbs, and sidewalks ongoing. Preparing for parking lot lime stabilization. Government reviewing door, glass, and window submittals and reviewing wall and stucco mock-ups. New ECD pending award of modification for unforeseen site conditions.
- **Binz-Engleman ECP:** Project funded. Pending signature on Environmental Assessment. Request for Proposal issued. Contractor proposals due 17 Sep 2012. Estimated contract award 30 Sep 2012.



502 CES



Project Updates (cont'd)

- **George Beach Ave/IH35 ECP:** Project constructs a standard design Entry Control Point (ECP) and Visitor Control Center (VCC). Project includes guard booths, overhead canopies, gatehouse, search/inspection areas, and other supporting facilities. Design is 100% complete. Construction is 16% complete. Modifications are pending for unforeseen site conditions and will extend completion date. Commercial gate expected to open 15 Nov 2012.
- **Scott Rd/N Walters ECP:** Grounds pre-final inspection will be conducted 6 Oct 2012. Contractor finishing up flooring in buildings. Furniture contract awarded and being scheduled for installation. Gate was closed for approximately 10 hours on Sunday, 19 Aug 2012, due to flooding; problems have been corrected. **Next phase of work will require complete closure of ECP and Wilson Way/Winfield Scott Rd intersection starting approx 27 Sep 2012 to conduct Active Vehicle Barrier (AVB) testing and certification. Closure will occur overnight (1900-0500) for several weeks; schedule will be published once received and approved. Detour will be via Jadwin Rd ECP.**



502 CES



Fire/Emergency Reporting Procedures

- If you smell/see smoke or fire, immediately evacuate the building by pulling the alarm. If no alarm is present, then yell “Fire-Fire-Fire” or use other means to alert occupants. Do not sweep/clear rooms. Get out of the building through the nearest exit.
- Once you have exited the building, call 911. If you are using a cell phone, your call will go to San Antonio dispatch. You must tell them you are at Fort Sam Houston and they will transfer you to the JBSA-FSH dispatcher. If you get disconnected, call back and stay on the line until told to hang up, or until emergency crews arrive.
- Go to your designated Rally Point. Stay at your Rally Point until you are cleared/dismissed by unit leadership.
- Meet first arriving emergency vehicle and tell them the nature of the emergency. Provide accountability information.
- POC: Assistant Chief for Fire Prevention at 221-5452



FORT SAM HOUSTON

Combined Federal Campaign



CFC KICKOFF!!! Together we will succeed!!!

FSH CFC Campaign designated period of contact 01 Sep - 01 Dec 2012

Fort Sam Houston's 2012 Goal - \$1,412,304 ; JBSA's 2012 Goal - \$5,500,000

Over 2,700 Local, National & International Charitable Agencies to choose from

Project Officers collect donations & turn in funds; Reports are sent out weekly

Unit CFC rallies/presentation are encouraged (videos & guest speakers)

Fort Sam Houston CFC POC: 221-2207



“Supporting A Caring Community”





502 MSG/JA



Fundraising During CFC & Service Campaigns

CFC Dates at JBSA-FSH: **01 Sep 12 – 01 Nov 12**

- AFI 36-3101, Table 1:
 - Solicitation for a local internal program at the workplace is **“Not Authorized”**
 - Solicitation for local internal program away from the workplace may be **“Authorized”** so long as does not detract from CFC or Service Campaign fundraising



502 MSG/JA



- **Hosting a CFC Fundraising Event**

- **Procedure:**

- Fundraisers must be routed through 502 FSS for coordination and approval (POC: Ms. Lois York), **AND**
- **MUST** be approved in **ADVANCE** by your Designated Agency's Ethics Official (DAEO) (5 CFR 950.602)
 - Examples of fundraising events include: raffles, lotteries, auctions, bake sales, athletic events, prizes, gifts, etc...
 - Mission partners need to seek approval through FSS when conducting fundraiser outside their respective area (building, space)
 - Fundraising events are limited to 2 per calendar quarter



502 Chaplain's Office



Living By Faith

Dodd Field Chapel

12 Sept to 14 November

1730 Dinner, 1830-2000 Classes

Elementary : Faithweaver Friends - Encourage children in spiritual growth

Middle School: The Stuff - A fresh look at God

High School: Faith Development

Resiliency: US Army Resiliency Program

Experiencing God – Bible Study

Screamfree Parenting

Faithful Revolution - Vacation II study

Combat Trauma Healing - Spiritual approach to PTSD



502 CS



Communications Requirements

- New Communications Requirements Process for all of JB SA
- Unit Focal Point for communications requirements
 - All organizations responsibilities
 - Appoint Telephone Control Officer (TCO)
 - Appoint Unit Communications Requirements Manager (UCRM)
 - Appoint Personal Wireless/Cellular Systems Manager (PWCS Mgr)
 - Army for Land Mobile Radio purposes/Air Force will follow AFI
 - Appoint Unit Software License Managers (USLM) – Air Force Only
- Training will be provided 24-28 September 2012
- Current system deadline is 21 September 2012
- POC: Deputy, Plans & Resources Flight, at 808-0668



502 CS



Communications Services

- Telephone
 - Long Distance Billing - Effective FY13 - Responsibility to collect reimbursements from all organizations
 - Effective 1 December 2012 - Long Distance Pin required to place call
 - Commercial Services - Effective December 2012 all services will be provided through the 502 CS vice the Network Enterprise Center. Currently all new requirements are on hold until contract is in place
- Consolidated Telephone Operator Efficiencies
 - Effective 1 March 2013
 - On base operator support will phase out to the use of call trees
 - Locator services will be served via Call Tree and information posted on the JBSA website
 - Conference Call setup will be provided through 502 CS
 - Morale Calls will be provided via PIN given to deployed members



502 CS



Communications Services (cont'd)

- Land Mobile Radio (LMR)
 - Frequency Management provided to all JBSA Users of the LMR network
 - LMR Console maintenance is a unit responsibility
 - LMR Radio hardware and maintenance is a unit responsibility
 - LMR Network is 502 ABW/AETC responsibility
- Telephone and Network Premise Wiring
 - Requirements remain a unit responsibility to fund as a “fee for service”



ASA



RCI

Lincoln Military Housing (LMH)

- Office/Community Center Closure
 - 21 September from 1130 - 1300 for lunch/training.
 - We have seen an increase in vandalism at the Community Center pools and playground areas. We ask that you immediately Report Unauthorized Use, Suspicious Activity or Vandalism to the Fort Sam Houston Police at (210) 221-2222, or use the text hotline number at (210) 834-4531. Be sure to notify the Village Manager at your local Community Center.
- Upcoming Events
 - Fall Giveaway: 10-14 September, register at your local Community Center.
 - Annual Halloween Monster Bash: 24 October, more information to follow.
 - Thanksgiving Giveaway: Be on the look out for more information.
 - Annual Winter Wonderland: Be on the look out for more information.



ASA



CASUALTY ASSISTANCE CENTER (CAC) CNO/CAO CERTIFICATION TRAINING FOR AUG-OCT 2012

19-20 SEP, 9-10 & 23-24 OCT

CNO/CAO UNIT TASKING FOR 1-30 SEPTEMBER 2012

MEDCOM

CNO/CAO UNIT TASKING FOR 1-31 OCTOBER 2012

ARSOUTH

CAC REGION STATUS for VIP Military Funeral Honors

Retired Army General Officers – 126 (4 of which are 4-Star)

Medal of Honor Recipients – 2 (Brady and Sasser)

CURRENT CERTIFIED CNO/CAO O/H STATUS

SFC-SGM/CSM = 526(+); CW2-CW5= 39 (-);

CPT-LTC= 335 (-); COL= 84 (+)

***CSM/SGM = 34 IN CAC REGION (30 AT FSH)**

GRAND TOTAL = 984



ASA



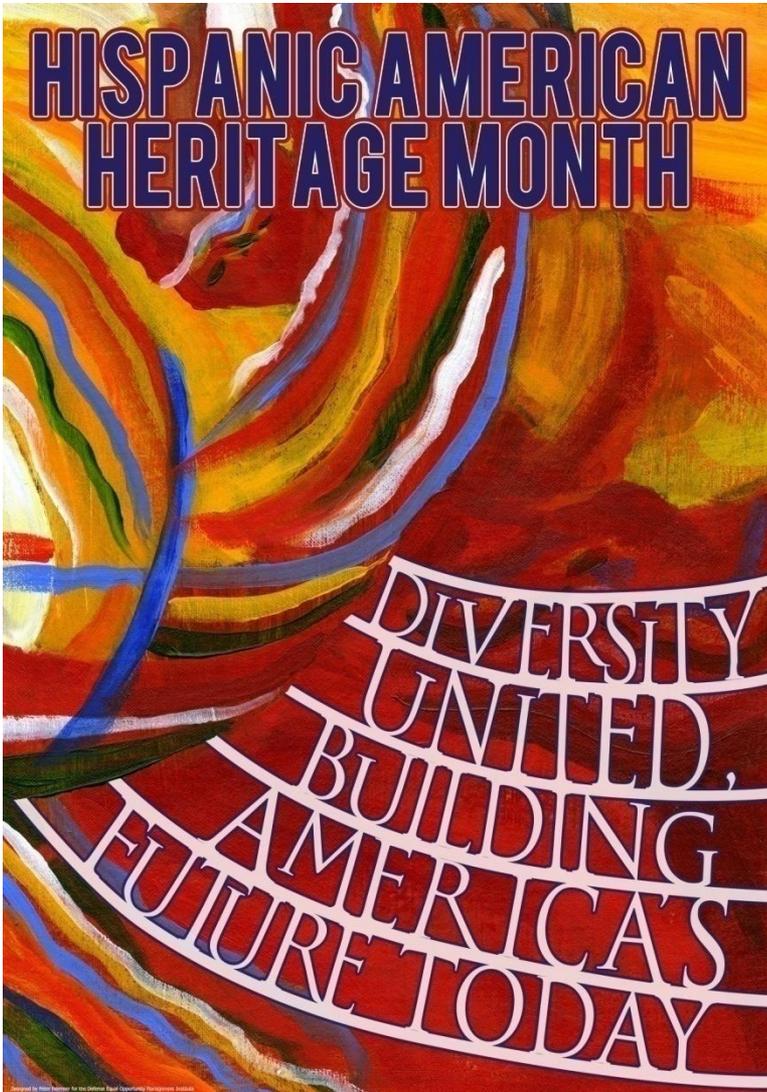
CASUALTY ASSISTANCE CENTER (CAC)

Current Concerns:

- **CNO/CAO Tasking OPORD (SC-12-018) aka Anvil Guardian is in effect.**
- **Unit participation in CNO/CAO training continues to progress. Units are proactively managing their CNO/CAOs. Duty Roster submission to the CAC has improved.**
- **ARNORTH is now tasking for all MFH in the CAC Region. MFH Tasking OPORD (SC-12-014) aka Able Eagle involving all FSH Army units is in effect.**
- **The Memorial Affairs Network monitors both CNO/CAO training issues and MFH mission concerns. The CAC will hold the next meeting on 25 OCT.**



EO



***Hispanic American Heritage Month
Observance
Host Command: 470TH Military
Intelligence Brigade***

Installation Observance

Guest Speaker

CSM Gabriel Cervantes

US Army South Command Sergeant Major

Date: 02 Oct 2012

Time: 1200-1300

Location: Blesse Auditorium
3151 Scott Road, Bldg 2841
Fort Sam Houston, TX 78234



502 FSS



Armed Forces Action Plan (AFAP)

Grassroots program started in 1983 by Army spouses, the Army Family Action Plan (AFAP)

Transformed into the Armed Forces Action Plan to represent all branches at JBSA

Community voice with Senior Leader support and authority – Provides real-time information to enable a more rapid resolution of problems

Proven results – **691** AFAP issues resulting in **128** legislative changes; **179** policy changes; **200** new/improved programs or services

Issue Submission Deadline – 19 October 2012



**"Inspire Change...
One Voice at a Time"**





502 FSS



Armed Forces Absentee Voters Week 27 September – 04 October



See your Unit Voting Assistance Officer or
Installation Voting Assistance Officer,
Bldg 2263, Room 216
210-221-1424

"Five-O Deuce, Warrior Support"



502 FSS



Force Development Flight

Education & Training Bldg 4011A (221-0852/1294)

- **24 Sept 12 - Last Day for FY12 tuition assistance approval**
- Mondays and Fridays at 0800 and 1200 National Test Center administers CLEP/DSST/proctored exams
- Wednesdays at 0800 and 1200 CDC exams are administered
- Thursdays at 0800 DLPT exams are administered

Regular Education & Training Hours: Mon-Fri 0730-1530
Wed- Closed 1330-1530 (In-house Training)



502 FSS



Warfighter and Family Services Flight

ACS, Roadrunner, Building 2797
(221-2705)

- 13 Sep 12 EFMP, ABC's of IFSP, 1330-1500, ACS, Roadrunner, Bldg 2797
- 18 Sep 12 FRG for Commanders, ACS, Roadrunner, Bldg 2797, 0800-1230,
- 09-20 Sep 12 MOBDEP, FRG Leadership Academy, ACS, Roadrunner,
Bldg 2797, 0830-1600
- 25 Sep 12 Newcomer's Extravaganza, Sam Houston Community Center,
0930-1100
- 20 Sep 12 Safety Seat Clinic, Fire Station, Bldg 3830, 1300-1500
- 25-28 Sep 12 AFTB, Instructor Trainer and Facilitator course, MWR Academy,
Bldg 4022, 0800-1600
- 04 Oct 12 Employment Readiness, Job Fair, Roadrunner, Bldg 2797, 1600-1900
- 11 Oct 12 EFMP Special Needs Related Services, Roadrunner Bldg 2797,
1330-1500



502 FSS



Warfighter and Family Services Flight

School Age Services Bldg 1705 (221-4455/221-5151)

- SAS back to school Before & After School registration is ongoing at Parent Central, Bldg 2797, space is available from Kinder through fifth (5th) grade.
- SAS orientation is Tuesdays and Thursday at 1000, Bldg 1703. You must attend an orientation for your child to be in the Before & After School program.
- SAS before school hours are 0600-0730, after school hours are 1500-1800.
- SAS 4H Club activities will begin 10 Sep 12 at Bldg 1703 and 1705.
- SAS hourly care can be used only twice a week, call 221-5151 to make your reservations.

Youth Services & Sports Bldg 1630 (221-3502)

- Football and Cheerleading Registration is ongoing, Parent Central, Bldg 2797. For boys & girls ages 5-12. All participants must have a current sports physical prior to registration.
- Dance club will meet every Monday and Wednesday at 1700 at the Youth Center, Bldg 1630.
- Bldg 1630 opens the 1st, 3rd and 5th weekend of each month. Bldg 2515 opens the 2nd and 4th weekend of each month.
- Midnight Madness Basketball will be held on Sat, 15 Sep from 1900- 2400 at the Youth Center, Bldg 1630.



502 FSS



Warfighter and Family Services Flight

Child Development CTR Bldg 2530 (221-5002)

- 10-14 Sep 12, CDC Start Smart program at Fort Sam Houston Bowling Center.
- 17-21 Sep 12, CDC Start Smart program field trip to Horse Stables
- 24-28 Sep 12, CDC Start Smart program to Middle School Teen Gym.
- 01-05 Oct 12, CDC Start Smart program @ Library.
- 08-12 Oct 12, CDC Start Smart program @ Middle School Teen Gym.

Parent Central Bldg 2797 (221-4871)

- Army Child Care in Your Neighborhood facility and home providers are available in various areas. Contact Parent Central at 221-4871

CYS Services HIRED! Bldg 2515 (221-3386)

- 18 Sep 12, Basic CPR/First Aid Training for Apprentices, Middle School Teen Center, 1700-1900
- 02 Oct 12, Workforce Preparation Training for Apprentices, Middle School Teen Center, 1700-1900
- 13 Oct 12, Fall Apprentice Mid-Term, Oktoberfest Community Event



502 FSS



SKIES Unlimited/EDGE Bldg 2515 **(221-3381)**

- Tae Kwon Do, Ages 6-12. Mon/Wed 1800-1900, Bldg 1703
- Creative Dance, Ages 2-3, Wed 0930-1000, Bldg 2515
- Ballet/Tap, Ages 3-5, Thurs 1700-1730, Bldg 2515
- Ballet/Tap, Ages 6-10, Thurs 1730-1830, Bldg 2515
- Tumbling, Ages 18 mo-2 yrs, Thurs 0900-0930, Bldg 2515
- Tumbling, Ages 3-5, Thurs 0945-1030, Bldg 2515
- Piano, Ages 4-6, Mon 1730-1900, Bldg. 1705, sessions consist of 30 min, once a week, for a period of four weeks
- Piano Ages 7-18, Tues/Wed 1730-1800, Bldg. 1705, sessions consist of 30 min, once a week, for a period of four weeks

- Melodies, Ages 18 mths-5 yrs, Tues 0900-0930, Bldg 2515
- Tennis, Ages 6-8, Wed 1630-1730, corner of Scott & Hardee
- Tennis, Ages 9-18, Sat 1400-1700, corner of Scott & Hardee
- Guitar, Ages 7-18, Wed 1630-1730, Thurs 1630-1730, Sat 1100-1500

School Liaison Officers Bldg 2797 (221-2256)

- School provide a link between military Families and on/off post schools and assist with unique challenges encountered by military students

Middle School Teens Bldg 2515 (221-3630) 11

- 15 Sep Midnight basketball starts 1900-2400
- 21 Sep Community movie night 1700-2100



502 FSS



Sustainment Services Flight Harlequin Dinner Theater

POC: FSVF/222-9694

“Legends of Las Vegas“

09 Aug-29 Sep 2012

A musical revue featuring the music of the Rat Pack and other great entertainers. Performances are Thursday, Friday, and Saturday, 1815 dinner, 2000 curtain. Tickets for dinner and show are \$33 for civilians, \$30 for Military, \$26 for students, and \$16.50 for children 12 yrs and under.

For reservations, please call (210) 222-9694.



BAMC



RELOCATIONS: No BRAC moves until October

BAMC FACEBOOK

Why not use BAMC's Facebook? 15,383 viewers to date.

<http://www.facebook.com/BrookeArmyMedicalCenter>

NEWS HIGHLIGHTS

- Patient Centered Medical Home (PCMH)
 - MEDCOM-wide initiative to improve access to care, outcomes, wellness, prevention and satisfaction while ensuring a uniform patient care experience for all beneficiaries
 - BAMC will be seeking recognition by National Committee for Quality Assurance (NCQA) for all primary care areas over the next two years
- Army Suicide Prevention Month (September)
 - Controlled substances: Authorized use for 6 months after dispensing (ALARACT 062/2011)
- **2012 Flu Campaign - call 916-7FLU for details or see BAMC Internet (Quick Links, Flu Information)**
- BAMC Events
 - 21 September 2012: Fisher House 19th Annual Celebration
 - 27 September 2012: Suicide Prevention Stand-down Day
 - 28 September 2012: BAMC Organizational Day



SAMHS



HEB Community Challenge

- SAMHS is participating and representing ALL military units in San Antonio
- SAMHS registered as Business/Community Organization
 - Single Activity worth 100 pts
 - Partner with another organization for 200pts
- Document activities by sending short description of event and a photo
 - Unit PT/Unit runs (any healthy group activity)
 - Beautification project or healthy presentation
 - Special events (Health Fair, group fitness, etc.)





Veterinary Services



Closures and Important Dates to Remember:

- OIC will be at CCC for 9 weeks Sep-Nov, some services may be reduced
- 21 Sep 2012 closed in the morning for Customer Service Training
- 28 September is World Rabies Day. Please make sure your pet meets installation requirements for Rabies Vaccinations
- **05 Oct 2012 closed due to planned renovations**



FSHISD



Did You Know?

- FSHISD currently has 1,578 students enrolled in pre-kindergarten through grade 12
 - Fort Sam Houston Elementary School – 836 students
 - Robert G. Cole, Middle School – 338 students
 - Robert G. Cole, High School – 404 students
- FSHISD Non-Resident Transfer Program closes with 331 students enrolled in schools
- FSHISD received 2 grant awards from DoDEA
 - \$2,025,000 for STEM Initiatives
 - \$300,000 for an elementary Spanish foreign language program
- FSHISD received Superior Rating on the Financial Integrity Rating System of Texas (FIRST)



Calendar Updates

- 14 Sep Elementary Dad's Day: PTO Volunteer Opportunity, 7:30 a.m. to 3:00 p.m.
- 17 Sep Cole High School "Meet and Greet", Cole Gym, 6:30 p.m.
- 17 Sep Elementary Observance of Constitution Day, Flagpole, 8:00 a.m.
- 21 Sep Elementary Adopt-A-School Ceremony, Cafeteria, 1:45 p.m.
- 21 Sep Cole Picture Day
- 1-5 Oct Elementary Book Fair
- 04 Oct Elementary PTO Book Fair Night, 5:00-7:00 p.m.
- 04 Oct Elementary Information Session on Trevor Romain Anti-Bullying Curriculum and State of Texas Assessment of Academic Readiness (STAAR)
- 4-5 Oct Elementary Early Release at 11:45 a.m. for Parent-Teacher Conferences
- 05 Oct Cole College & Career Fair, Cole High School classrooms 8:20 a.m.
Cole Early Release at 12:30 p.m. for Staff Development

Student and Parent Resources: www.fshisd.net for a link to tutor.com



ASBP



Akeroyd Blood Donor Center operations

Thank You!!!

- ❖ CPT Paul Ambrose
- ❖ From Oct 11 – Aug 12
 - ❖ Donor participation increased by 55.2%
 - ❖ Production increased by 46%
 - ❖ Providing 72% of SAMMC's day-to-day blood product requirements

Increase collections of Group O donors:

- ❖ Several emergency O Negative blood drive over the last quarter

Cover Gaps in Schedule – Long term calendar

- ❖ Upcoming Holidays
 - ❖ October – Columbus Day
 - ❖ November – Veteran's Thanksgiving
 - ❖ December – Exodus break





This Month's Spotlight Program

West Nile Virus Surveillance and Response Plan

Agenda

- **West Nile Virus Information**
- **What is Fort Sam Houston Doing?**
- **Mosquito Trap Types**
- **West Nile Response Plan**
- **What Can You Do?**
- **Dead Bird Sightings**
- **Repellent Information**
- **Contact Information**

West Nile Virus

Humans can contract West Nile virus from a mosquito bite. Infected mosquitoes get the virus from feeding on infected birds and mammals. The virus can cause serious illness or death.

West Nile neuroinvasive disease symptoms include stiff neck, visual problems, body tremors, mental confusion, memory loss and seizures. The milder form of the illness is West Nile fever. Symptoms include fever, headache, muscle and bone aches, nausea and drowsiness. People with the milder form of illness typically recover on their own, although symptoms may last for several weeks. Up to 80% of cases will have no symptoms and recover on their own.

There are no medications to treat or vaccines to prevent West Nile virus infection. People over 50 years old and those with compromised immune systems are at a higher risk of becoming seriously ill when infected with the virus. If people have symptoms that cause them concern, they should contact their healthcare provider.

What is Fort Sam Houston Doing?

- **Brooke Army Medical Center's Environmental Health Services (EHS) section conducts weekly mosquito surveillance from April-October on FSH and Camp Bullis**
- **Working together with the 502nd Civil Engineer Squadron Pest Control Group (CES), the two programs help keep Fort Sam Camp Bullis residents informed of vector borne diseases in the area**
- **Monitoring is completed utilizing the US Centers for Disease Control and Prevention's (CDC) light traps and gravid traps (shown next slide)**
- **Samples are sent to the lab at US Public Health Command-South on Joint Base San Antonio for disease testing**
- **Control is focused on the detection and reduction of breeding sites and/or application of adulticides and/or larvicides**
- **A public notice will be published before area wide spraying occurs in housing or unit areas**

Trap Types



Gravid Trap

- Most effective in trapping the common WNV mosquito species
- Lures in egg bearing (gravid) females with basin of stagnant water
- Fan blows the mosquitoes up, trapping them in the net above

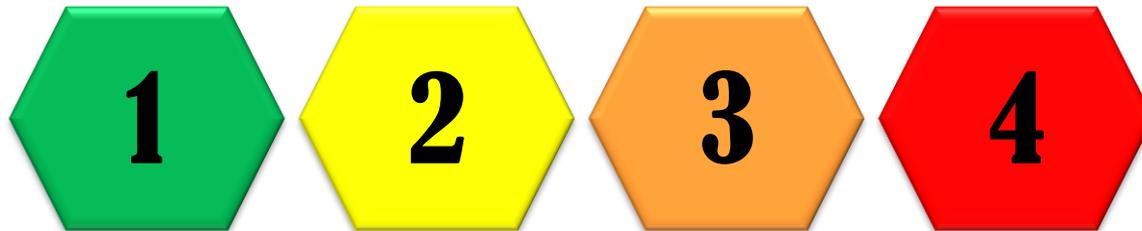


Light Trap

- Can be utilized to trap mosquitoes and sand flies
- Lures in flying insects with a small light under the hood
- Can also be baited with CO₂ (dry ice) to mimic breathing
- Fan blows the mosquitoes down, trapping them in the net below

West Nile Response Plan

- In order to mitigate risk of West Nile Virus Response Plan on Fort Sam and Camp Bullis our plan is broken into four tiers



Level 1



Fort Sam and Camp Bullis will be in Level 1 status when greater than 25 West Nile carrying capable females (*Culex* & *Aedes* sp.) are captured at one trap in one night. **No positive WNV results necessary.*

Response:

- Inspect & eliminate breeding sites in immediately surrounding area
- Larvicide standing water that cannot be eliminated
- Continue these measures until less than 25 female mosquitoes are detected in any one trap during one night, for two continuous sampling weeks

Level 2



Fort Sam and Camp Bullis will be in Level 2 status when one or more positive WNV mosquito pools at one trap site or confirmed multiple dead bird sightings (particularly crows, blue jays, or robins)

Response:

- Conduct intensified larval surveillance and eliminate breeding sites in surrounding area by adding more traps to area to localize positive results
- Conduct intensified larviciding of standing water and breeding source reduction in immediate and extended areas
- Notify installation authorities including medical, administrative, public affairs, and general public regarding the need for personal protection measures and collaborative breeding site reduction measures
- Notify regional non-military health authorities to help them target their efforts in the vicinity
- Conduct intensified activities in location of positive results until no positive pools are detected for two continuous weeks of sampling

Level 3



Fort Sam and Camp Bullis will be in Level 3 status when one or more positive WNV mosquito pools at multiple trap sites

Response:

As in Level 2 plus:

-Consider selective, targeted adulticide treatments of mosquito resting areas in immediate area of positive traps if breeding site reduction and larviciding efforts did not suffice

**Targeted treatments must include consideration of: time-of-year, extent of previous larval mosquito control activities, current level of mosquito activity, weather conditions, habitat, corresponding dead bird sightings, sensitive areas, among other factors.*

- Conduct intensified activities in or near the positive area until no positive pools are detected for two continuous weeks of sampling

Level 4



Fort Sam and Camp Bullis will be in Level 4 status when one or more positive WNV mosquito pools at multiple trap sites and a documented human illness is confirmed due to locally acquired WNV.

Response:

As in level 3 plus:

- Enhance surveillance by trapping additional nights at positive locations
- Expand surveillance of breeding sites in inhabited areas
- Consider targeted adulticide treatments covering an expanded area from known positive traps
- Consult the regional non-military health authorities to determine if a coordinated adulticide treatment of surrounding area is feasible
- Conduct intensified activities in that area until no positive pools are detected for three continuous weeks of sampling

What Can You Do?

There are many ways you can protect your home, work environment and yourself from vector borne disease & viruses:

- 1. Apply insect repellent that contains DEET. 30% DEET for adults and 10% for children older than 2 months. Make sure you read and follow the manufacturer's directions for use. Spray clothing as well as exposed skin. Do not spray pets.**

**Note: It is military policy that the DoD Insect Repellent System and other personal protective measures (PPMs) be utilized by service personnel when they are in situations where insect exposure is likely?*

- 2. Dress in long sleeves and long pants when you are outside.**
- 3. Try to stay indoors at dusk and dawn, the times when mosquitoes are most active.**
- 4. Eliminate all standing water in your yard and work area. Check old tires, flowerpots, abandoned swimming pools and rain gutters. Change water in pet bowls, birdbaths and children's pools once a week. Larvae can survive in water the size of a bottle cap!**
- 5. Report multiple dead bird sightings (not just one) of blue jays, crows and robins**

Dead Bird Sightings

The West Nile virus infects certain wild birds. The infected birds, especially crows, are known to get sick and die from the infection. Dead birds are NOT always the best indicator for WNV because other issues may be affecting them. If you have just one dead bird, you can discard by:

- Do not touch any dead bird with your bare hands
- Birds can carry ectoparasites such as mites and lice, so wear DEET when handling them
- Use gloves or an inverted plastic bag to place the bird carcass in a garbage bag and dispose of it with your routine trash
- Each bird should be placed in tied plastic bag, and then placed inside a second tied bag
- Wash hands thoroughly with soap and water after discarding the dead bird
- Know which birds to look for:



Repellent

What are the standard military insect repellent products available for use on exposed skin?

- Ultrathon (NSN 6840-01-284-3982), 33% controlled-release DEET lotion, one application protects for 12 hours.
- Ultra 30 Insect Repellent Lotion (NSN 6840-01-584-8393), contains 30% Lipo DEET, the formulation is not as greasy and one application protects for up to 12 hours.
- Cutter pump spray (NSN 6840-01-584-8598), contains 23% DEET, one application protects for up to 8 hours.
- Cutter Outdoorsman Insect Repellent Stick (NSN 6840-00-142-8965), contains 30% DEET, is a solid formulation, one application protects for up to 8 hours.
- Sunsect lotion (NSN 6840-01-288-2188), combines 20% DEET and 15 SPF sunscreen.
- Camouflage Face Paint (CFP) with 30% DEET (NSN 6840-01-493-7334).



NOTE: Do not apply repellent to the eyes or lips, or to sensitive or damaged skin

Contact Information

BAMC Medical Entomologist

210-295-2742



Preventive Medicine

Environmental Health Services





Closing Remarks



Question & Answers



Back Up



Admin Info



Admin Info is now located on the Share Point Portal:

http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx

The Commander's Action Group (CAG) is responsible for posting information to this site.

Points of contact for disseminating information through Admin Info

Monthly Community Information Forum slides will be made available at the following locations:

<http://samhouston.army.mil> - Internet <https://fsh-intranet.amedd.army.mil/default.aspx>

FSH Intranet -

http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx - Share Point Portal



502 CES



Housing Referral Services Office (HRSO) – 502 CES/CEACH

- Located in Building 367 (In/Out Processing Center)
- The HRSO is the official JBASA-FSH Government Housing Office for off-post relocation, referral, and in/out-processing services.
- Services Provided – How We Can Help You:
 - One-on-one counseling to assist in locating off-base housing
 - Provide listings of available rentals/sales and registered realtors
 - Process utility waivers
 - Provide brochures and information on temporary and permanent off-post housing
 - Options from which you can choose the best place to live
 - Provide maps and directions
 - Accept rental and sales listings
 - Mediate tenant/landlord disputes
 - Authorize Government paid moves from off base to on base
 - Authorize non-temporary storage (NTS) of household goods
 - Process documents for relocation moves due to foreclosure in SA area



502 CES



Housing Referral Services Office (HRSO) – 502 CES/CEACH

- BAH Component Breakdown
 - The breakdown of BAH by the average percentage of rent, utilities and insurance of the total housing cost in each military housing area (MHA) now available on line
 - Average percentages in San Antonio: 78% rent; 20% utilities; 2% insurance
 - http://www.defensetravel.dod.mil/site/pdcFiles.cfm?dir=/Allowances/BAH/Component_Breakdown/2012-BAH-Rate-Component-Breakdown.pdf
- Military Forbearance Program
 - Agreement between Servicemember (SM) and mortgage company to temporarily suspend or reduce SM's monthly mortgage payment during forbearance period
 - Gives SM time to improve their financial situation, bring their mortgage current, remain in their home, and avoid foreclosure
 - Personnel PCSing to another duty station may also be eligible to negotiate lowering or temporarily suspending monthly payments
 - No adverse effect on mortgage-related credit report during forbearance period

<http://www.knowyouroptions.com/militaryforbearance>



502 CES



Housing Referral Services Office (HRSO) – 502 CES/CEACH

- New Federal Housing Finance Agency (FHFA) policies will make it easier for military homeowners to honor financial commitments when PCS'ing
- Service Members with PCS orders will be:
 - Eligible for a short sale immediately, even when current on existing mortgage (PCS order is treated as a hardship to deem them eligible);
 - Exempt from deficiency judgments from Fannie Mae/Freddie Mac when receiving permission for a short sale; and
 - Relieved of any request or requirement for a cash contribution or promissory note as long as the property was purchased on or before 30 Jun 12
- Eligibility Requirements
 - Individual must be in the military and have PCS orders
 - Existing mortgage must be owned or guaranteed by Fannie Mae/Freddie Mac
 - SM can be current or delinquent on their mortgage to apply for a short sale
 - Property must have been purchased on or before 30 Jun 12



502 CES



Housing Referral Services Office (HRSO) – 502 CES/CEACH

- Resources:
 - www.KnowYourOptions.com/Military
 - www.FreddieMac.com/avoidforeclosure
 - www.FannieMae.com/loanlookup
- The following website for the Consumer Financial Protection Bureau will assist members in addressing concerns, provide insight to regulatory guidelines, and provides an avenue to submit a complaint:
 - <http://www.consumerfinance.gov/complaint>
- HRSO POC: Chief, Housing Section, 221-0881,



502 FSS



Force Development Flight

Keith A. Campbell Memorial Library Bldg 1222 (221-4702)

- 13 September - Children's Story Time 1000
- 20 September - Children's Story Time 1000
- 27 September - Children's Story Time 1000

Regular Library Hours: Tues-Thurs 0900-2000; Sat and Sun 1100-2000



502 FSS



Sustainment Services Flight

Sam Houston Community Center

POC FSVF/224-2723

- **BAT** is available for graduations and meetings
- **Barber Shop** will open Sep 12
- **Catering/Meeting Needs**, Call 224/2721
- **Sam Houston Community Center - Ticket Office** available to buy your tickets for local attractions. 224-1663

Jimmy Brought Fitness Center

POC: FSVS/221-2020

- The Fitness Center offers Salsa Dance Lessons, Zumba/Belly Dancing Classes, Spinning, Racquetball and Aerobics
- Indoor pool; Year Round Swimming, Water Aerobics, Scuba Diving Lessons and Lap Swimming

Aquatic Center

POC FSVS/221-4887

- **After Labor Day The Aquatic Center hours of operation:**
Mon-Fri, 1100 -1300 Lap Swimming
Sat-Sun, 1200-2000 Open Swimming
- **Aquatic Center will close for the season 20 Sep12**

Fitness Center on the METC Campus

POC: FSVS/808-5712

- The Fitness Center offers Zumba, Ab, Spinning Circuit Training



502 FSS



Upcoming Events

DATE & TIME	EVENT	LOCATION	
Monthly	Salsa Dance Lessons, Zumba/Belly Dancing Classes, Spinning, Racquetball, Aerobics and Indoor Pool	Jimmy Brought Fitness Center	
Monthly	Zumba, Ab, Spinning Circuit Training	Fitness Center on METC Campus	
9 Aug – 29 Sep 2012	Legends of Las Vegas	Harlequin Dinner Theater	
Sep 2012, 1800 & 1900 hrs	Intramural Fall Softball League	New Fields at Stanley and New Braunfels, Fields 1 & 2	
Sep 2012, 1800 & 1900 hrs	Intramural Fall Flag Football League	New Fields at Stanley and New Braunfels, Fields 1 & 2	
Sep 2012, 0700-0830 hrs	WTB Training in Dodge Ball & Strength and Conditioning	Jimmy Brought Fitness Center	
15 Sept 2012, 0630 hrs	Fort Sam Houston Triathlon (Open to the Public)	Aquatic Center	
29 Sep 2012, 0730 hrs	32 nd Combat Medic Run* (Open to the Public)	MacArthur Field	
17 Nov 2012, 0700 hrs	Turkey Trot Run	Jimmy Brought Fitness Center	
31 Dec 2012, 2400 hrs	New Year's Eve Run*	Jimmy Brought Fitness Center	



BAMC



APLSS: Army Provider Level Satisfaction Survey

DEPARTMENT OF THE ARMY
OFFICE OF THE SURGEON GENERAL
SURVEY PROGRAM OFFICE (SUITE 600)
5100 LEESBURG PIKE
FALLS CHURCH, VA 22041-3258



Please use pen or dark pencil to mark an "X" in the answer box.
Correct Incorrect
EXAMPLES:
Please return your completed questionnaire in the enclosed envelope to, P.O. Box 5033, Chicago, IL 60680.

Did you know?

You may be randomly selected to provide feedback on your clinic visit.

Throughout the MEDCOM patients are randomly selected by the Office of the Army Surgeon General to provide feedback on how we are meeting your healthcare needs.

If you receive the survey in the mail, please take a minute to complete and return the survey so that we can better meet your needs.

Each survey has the potential to earn BAMC up to **\$800 per survey**, which can be used for service improvement.

Army Patient Satisfaction Survey

We need your help. We are trying to improve the quality of care we give our Soldiers and their families.

According to our records you recently had a healthcare visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital. Is this correct?

- Yes → Please continue with the survey.
- No, saw someone else... → Please continue with Q9.
- No, didn't have visit → Please stop and return your survey now.

Thinking specifically about your visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital, please rate how much you disagree or agree with each of the following. Please mark an "X" in the box for the answer that is closest to your opinion.

	Completely Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Completely Agree
1. This provider, (PROVIDER'S NAME), spent the time with you that your medical problem required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. This provider listened to you carefully about your concerns and questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. This provider understood your problem or condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. This provider treated you with courtesy and respect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. This provider explained what was being done and why	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. This provider helped you with your problem	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Completely Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Completely Satisfied
7. Overall, how satisfied do you feel about your visit with (PROVIDER'S NAME)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



BAMC



SAMHS Representing Military Medical Community at Mayors Fitness Council

- LTC Katrina Poole SAMHS Representative
- The **mission of the Mayor's Fitness Council** is to transform San Antonio into a healthier and more active community in which citizens, groups, and organizations achieve targeted health and fitness goals through initiatives in the following areas:
 - **Media and Promotions**
 - **Fitness**
 - **Nutrition**
 - **Healthy Schools**
 - **Worksite Wellness**
 - **Policy**
- <http://www.sabalance.org>



Mayor's Fitness Council
City of San Antonio



SAMHS



HEB Community Challenge

- H-E-B Community Challenge is an eight-week competition that allows cities and towns to face off against each other to see which community can demonstrate the greatest commitment to health and physical activity
- The Challenge runs from 01Sep-31Oct 2012
- <http://www.hebcommunitychallenge.com>





DENTAC



- Failed Dental Appointments - August 2012
 - %
 - Missed Appointments
 - Dollar value = \$ (\$373/hr)
- Previous month
 - Jul 2012 - 6.26%



DENTAC



- **Budge Dental Clinic walk-in exam hours**
 - **3145 Garden Ave - Building 1278**
 - **0600-1000 hrs and from 1200-1400 hrs, Monday thru Friday**
- **New: You may now call to schedule an exam/cleaning appointments in place of a walk-in exam. These combination appointments are limited and only offered certain days of the week. Please call (210) 808-3735/3736 to schedule a appointment.**



DENTAC



- **Rhoades Dental Clinic**
 - **3101 MG Taylor Rd, Bldg 2560**
(210) 295-4156 or 295-4095
- **EXAMS: Please call to schedule an appointment**
 - **0600-1030 hrs and from 1200-1430 hrs, Monday thru Friday**
- **New: You may now call to schedule an exam/cleaning appointment. These combination appointments are limited.**



Veterinary Services



- **Food Safety**
 - Commissary - No new activities this month.
 - Food inspectors respond immediately to any recalls, but always be vigilant and pay attention to local news outlets
 - Food Recalls - <http://www.dscp.dla.mil/subs/fso/alfood/afamess.asp> or <http://www.fda.gov/opacom/7alerts.html>
- **Veterinary Treatment Facility Hours of Operation:**
 - 0800-1600 Monday - Friday for OTC sales
 - Clinics: Clinics run approx 3-4 days a week.
 - Phone for Appointments: 210-808-6101/6104
 - Best days to call for appointments is every other Thursday when the schedule opens for the next 2 weeks or first thing in the mornings in case of cancellations.



DECA



Your Commissary

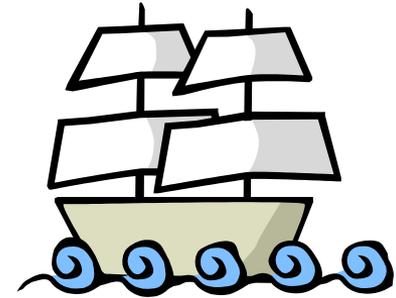
Will be Open on

“Columbus Day”

Monday, 8 October 2012

0900-1700 hrs

No Early Bird Shopping





DECA



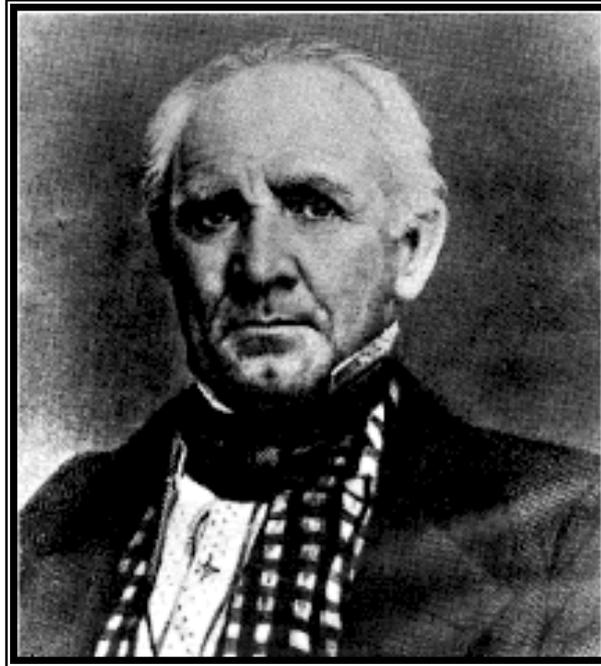
COMMISSARY REWARDS CARDS

COMING SOON!

- Cards handed out in store
- Register card online
- Card is pre-loaded with coupons
- New coupons can be added as needed
- Swipe card, after shopping, to redeem
- Learn more at www.commissaries.com



502D MISSION SUPPORT GROUP



Sam Houston Before the Battle of San Jacinto

"We view ourselves on the eve of battle. We are nerved for the contest, and must conquer or perish. It is vain to look for present aid: none is at hand. We must now act or abandon all hope! Rally to the standard, and be no longer the scoff of mercenary tongues! Be men, be free men, that your children may bless their father's name."
