



# Fort Sam Houston

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## **502 MSG**

### **Community Information Forum (CIF)**

### **Joint Base San Antonio**

### **08 August 2012**

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#### **Mission:**

***Provide our community installation services that support Service Members and Family readiness offering a quality of life that matches their service to our Nation.***

#### **Vision:**

***The Group exists to provide a safe, quality living and working environment for the Military, Civilians and Families here at Fort Sam Houston and Camp Bullis today and in the future.***



# Agenda

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- **Introductions & Opening Remarks**
  - **COL Lamoureux**
  - **Briefings**
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- **Old Business**
  - **30 Day Calendar**
  - **502 CES**
  - **EO**
  - **502 FSS**
  - **BAMC**
  - **FSHISD**
- 
- **Back up**
    - **Admin Info**
    - **DENTAC**
    - **DECA**



# Old CIF Business/Actions Pending

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1. Social media/facebook: We are looking into the establishment of a Joint Base San Antonio Facebook page as well as other social media outlets. These items are still being developed and/or approved. Information will be provided as soon as they are available for use. Thank you for your patience.



# 30 Day Calendar



## August 2012

- 13-17 Environmental Safety and Occupational Health Compliance Assistance Management Program (ESOHCAMP)**
- 15 Camp Bullis Monthly Sync (CB HQ Conference Room, 0900)**
- 16-17 Training Resource Meeting Camp Bullis (Gen Instruction Bldg 6107, 0900)**
- 18 JBSA-FSH Thrift Shop Opens (3100 Zinn Rd, Bldg 1154, 1000-1400)**
- 22 Space Allocation Working Panel (Bldg 4196, CR4, 0900-1000)**
- 22 DENCOM Change of Command (FSH Flagpole, 0800)**
- 22 Facility Manager's Training (Bldg 4197 Conference Room, 0730-1500)**
- 26 Fort Sam Houston Gazebo Concert, Hosted by the MICC (Staff Post Rd Gazebo, 1900)**
- 27 First Day of School FSHISD**
- 28 AMEDDC&S Museum Dedication of the Medal of Honor Walk (AMEDD Museum, 0900)**
- 28 Newcomers Extravaganza (Sam Houston Community Center, 0930-1100)**
- 30 Consolidated Monthly Retirement Ceremony (FSH Quadrangle, 0900)**
- 31 Training Holiday Army AMEDDC&S**

## September 2012

- 03 Federal Holiday- Labor Day**
- 05 Space Allocation Working Panel (Bldg 4196, CR4, 0900-1000)**
- 12 Community Information Forum (Sam Houston Community Center, 1630-1800)**
- 12 San Antonio Military Community Job Fair (Live Oak Civic Center, 0930-1500)**



# 502 CES



## Drought Management

- Currently in Stage II water restrictions per JBSA Drought Management Plan.
- Watering restricted to one day per week during hours 0300-0800 (3 am - 8 am) and 2000-2200 (8 pm - 10 pm) on designated day.
- JBSA Stage III restrictions begin when Bexar index well falls to 642 feet and 502 ABW initiates additional restrictions.
- DMP is at: [www.jbsa.af.mil/library/environmentalinformation.asp](http://www.jbsa.af.mil/library/environmentalinformation.asp)

## Environmental, Safety, and Occupational Health Compliance Assessment Management Program (ESOHCAMP)

- External assessment is scheduled for 13-17 August 2012.
- AFCEE will be the lead organization and will have access to all areas of Fort Sam Houston and Camp Bullis.
- Safety, Environmental, Fire, and Occupational Health are conducting combined monthly inspections to capture high risk areas for concern.
- ESOHCAMP POC: Ms. Kristen Lynch at 221-4251.



# 502 CES



## Project Updates

- Johnson Track & Salado Creek Training Area Lighting: Johnson Track Lighting construction has started; issues with electrical service solved. Salado Creek Lighting 95% complete; ECD 17 Aug 2012.
- Harry Wurzbach /Stanley Rd Intersection: Construction underway. Roadway, curb, and light pole installation on-going.
- Staff Post Fencing: 90% of concrete panels are installed. Contractor working on connections to buildings, drainage, and clean-up of completed areas.
- Camp Bullis Bldg 6000 Recreation Center Repairs: Roofing, interior repairs, and cabling on-going. Project 85% complete.
- Walters/Scott Rd ECP: Wilson Way/Scott Rd intersection now scheduled to open 08 Aug, 1800. Remaining work includes clean-up and Active Vehicle Barrier (AVB) testing; will notify community when testing is scheduled. ECD 31 Oct 2012.
- CoSA Walters St: Traffic using new western lanes. ECD 31 Dec 2012.



# 502 CES

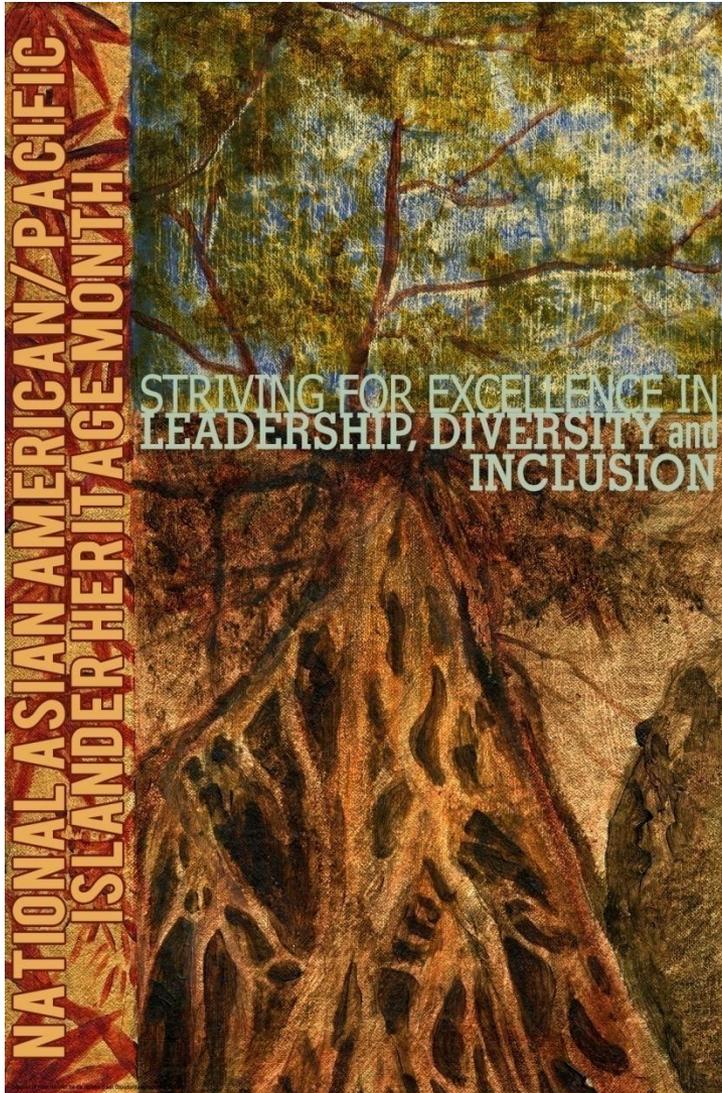


## Initial and Annual Fire Extinguisher Training

- 29 CFR 1910.257 requires all ALL employees receive initial and annual refresher training on fire extinguisher use and requires the training be documented on AF Form 55 (or Service/Agency equivalent)
- All Services/Agencies have similar implementing regulations
- Air Force personnel use ADLS by selecting “Course List” – “Miscellaneous” – “Fire Extinguisher Safety”
- Non-AF personnel can use their Service/Agency-specific training (if available) or use [www.fireextinguisher.com](http://www.fireextinguisher.com)
- POC: Dana J. Pelletier, Assistant Chief for Fire Prevention, at 221-5452 or [dana.j.pelletier.civ@mail.mil](mailto:dana.j.pelletier.civ@mail.mil)



# EO



***Women's Equality Day  
Observance  
Host Command: Southern  
Regional Medical Command***

**Installation Observance**  
Guest Speaker CSM(Ret) Sandra  
Townsend, former MEDCOM  
Command Sergeant Major  
Date: 15 Aug 2012  
Time: 1200-1300  
Location: Roadrunner, ACS,  
Bldg 2797,  
Fort Sam Houston, TX 78234



# 502 FSS



## MILITARY PERSONNEL DIVISION

- **Common Access Card Replacement**
  - Defense Manpower and Data Center (DMDC) e-mail to applicable CAC users
  - Replace all 64K and 72K CACs by 01 Oct 12
  - You must have an appointment; no walk-ins
  - Appointments available throughout JBSA: FSH, RAFB, LAFB
  - Log on to: <https://rapids-appointments.dmdc.osd.mil>
- **ID Cards Appointments**
  - Still seeing large number of customers for walk-ins
  - Remind your personnel they must have an appt; emergencies are handled on a case-by-case basis (i.e. work stoppage, medical appt)



# 502 FSS



## Force Development Flight

Keith A. Campbell Memorial Library, Bldg 1222 (221-4702)

- 1 June -11 August - Summer Reading Program (Pre-Reader-Adult)
- 9 August - Children's Story Time 1000
- 9 August - Summer Reading Activity 1330-1530
- 11 August - Back to School Bash 0900-1100
- 16 August - Children's Story Time 1000
- 23 August - Children's Story Time 1000
- 30 August - Children's Story Time 1000

Regular Library Hours: Tues-Thurs 0900-2000; Sat and Sun 1100-2000



# 502 FSS



## Warfighter and Family Services Flight

### Youth Services & Sports Bldg 1630

(221-3502)

- **Football and Cheerleading Registration** ongoing, Parent Central, Bldg 2797. For boys & girls, ages 5-12. All participants must have a current sports physical prior to registration.
- Midnight Madness Basketball, 18 Aug 12, 7pm -12am at the Youth Center, Bldg 1630.
- Bldg 1630 opens the 1st, 3rd and 5th weekend of each month. Bldg 2515 opens the 2nd and 4th weekend of each month. Middle School hours 1300-2000, Fri and Sat night. High school hours, 1300-2300, Fri and Sat nights. A shuttle will be provided at 1300, 1500, 1700 and 2000, from the closed facility to the open facility.

### School Age Services Bldg 1705

(221-4455/221-5151)

- Off post pick up at the following schools: Royal Ridge, Wilshire Elementary, Windcrest, Harmony Hills, Serna, and George Gervin
- SAS Ultimate Journey's Garden is thriving, cucumbers, tomatoes & squash looks & taste great.



# 502 FSS



## Warfighter and Family Services Flight

### Parent Central Bldg 2797 (221-4871)

- Army Child Care in Your Neighborhood facility and home providers are available in various areas. Contact Parent Central at 221-4871.

### CYS Services HIRED! Bldg 2515 (221-3386)

- 21 Aug 12, Fall Term Parent Orientation, 1700-1830 Middle School Teen Center
- 21 Aug 12 - Workforce Preparation Training, 1700-1830, Middle School Teen Center
- 28-30 Aug 12, Fall Term Interviews, 0700-1830, Partner Site Locations
- 05 Sep 12, Apprentice Welcome Aboard Orientation, 1700-1830, Middle School Teen
- 08 Sep 12, Summer End of Term Ceremony, 1400-1600, Community Center
- 10 Sep 12, Fall Term Begins

### Child Development CTR Bldg 2530 (221-5002)

- 09-10 Aug 12, CDC Start Smart program @ Youth Services Gym, Bldg 2515.
- 13-17 Aug 12, CDC Start Smart program field trip @ Fort Sam Houston Campbell Library. This will be a round up of the summer reading program. T-shirts and other small prizes will be given to those preschool children who participated.
- 20- 24 Aug 12, CDC Start Smart program field trip @ the Fort Sam Houston Bowling Center.
- 27-31 Aug 12, CDC Start Smart program @ Youth Services Gym, Bldg. 2515.
- 3 Sep 12, Labor Day, CDC Closed.



# 502 FSS



## Warfighter and Family Services Flight

### SKIES Unlimited/EDGE Bldg 2515 (221-3381)

- SKIES Tae Kwon Do, Ages 3-5. Mon/Wed 0930-1000, Bldg 2515
- SKIES Tae Kwon Do, Ages 6-12. Mon/Wed 1800-1900, Bldg 1703
- SKIES Creative Dance, Ages 2-3, Wed 0930-1000, Bldg 2515
- SKIES Ballet/Tap, Ages 6-18, Thurs 1800-1845, Bldg 2515
- SKIES Tumbling, Bldg 2515
  - Ages 18 mo-2 yrs 0900-0930 Thurs
  - Ages 3-5 0945-1030 Thurs
  - Ages 6-10 0900-1000 Fri
  - Ages 11-15 1000-1100 Fri
- Bldg 2515, Ages 4-18, Sessions scheduled with instructor
- Guitar Lessons, Ages 8-18, Bldg 2515,

### School Liaison Officers Bldg 2797 (221-2256)

- School Liaison Officers, Keith Toney and Cindy Ybanez provide a link between military Families and on/off post schools and assist with unique challenges encountered by military students

### Middle School Teens Bldg 2515 (221-3630)

- 17 Aug 12, End of season basketball tourney
- 18 Aug 12, High School lock-in
- 20 Aug 12, End of season volleyball tourney



# 502 FSS



## Warfighter and Family Services Flight

Roadrunner Community Center Building 2797  
(221-2705)

- 13-17 Aug 12 - EFMP, Equestrian Camp, 0900-1500, FSH Equestrian Stables
- 15 Aug 12 - MOBDEP, Family Readiness Group/Family Readiness Support Assistant Forum, 1130-1300, Roadrunner, Bldg 2797
- 21 Aug 12 - Financial Readiness, Couponing Class, 1400-1600, Roadrunner, Bldg 2797
- 22-23 Aug 12 - MOBDEP, FRSA Training, 0830-1600, Roadrunner, Bldg 2797
- 22-23 Aug 12 - AFTB Level 2 Training, 0830-1500, Dodd Field Chapel
- 23 Aug 12 - EFMP, Couple's Enrichment Workshop 1330-1500, Roadrunner, Bldg 2797
- 28-29 Aug 12 - MOBDEP, FRG Leadership Academy, 0830-1600, Roadrunner, Bldg 2797
- 28 Aug 12 - Newcomer's Extravaganza, 0930-1100, Sam Houston Community Center**
- 29 Aug 12 - Women Encouraging Women, 1100-1200, Roadrunner, Bldg 2797
- 25-28 Sep 12 - AFTB, Instructor Trainer and Facilitator course, 0800-1600, MWR, Academy, Bldg 4022



# 502 FSS



## Sustainment Services Flight

### Sam Houston Community Center

POC Manuel Valdez/FSVF/224-2723

- **BAT** is available for graduations, meetings, etc...
- **Catering/Meeting Needs**, Contact Ms. Bernadine Kaeka-Bacon at 224/2721.
- **Sam Houston Community Center - Ticket Office** available to buy your tickets for local attractions. 224-1663/2721

### Fitness Center on the METC Campus

POC: Ken Hack/FSVS/808-5712

- The Fitness Center offers Zumba, Ab, Spinning Circuit Training.

### Aquatic Center

POC: Dave Waugh/FSVS/221-4887

- The Aquatic Center is now open, hours of operation are Mon through Sun, 1200 - 2000

### Jimmy Brought Fitness Center

POC: Doug Price/FSVS/221-2020

- The Fitness Center offers Salsa Dance Lessons, Zumba/Belly Dancing Classes, Spinning, Racquetball and Aerobics.
- Indoor pool; Year Round Swimming, Water Aerobics, Scuba Diving Lessons and Lap Swimming.

### Harlequin Dinner Theater

POC: Melissa Berlet/FSVF/222-9694

“Legends of Las Vegas” Aug 9 – Sep 29, 2012

A musical revue featuring the music of the Rat Pack and other great entertainers.

Performances are Thur, Fri, & Sat, 1815 dinner, 2000 curtain. Tickets for dinner and show are \$33 for civilians, \$30 for Military, \$26 for students, and \$16.50 for children (12 & under). For reservations call (210) 222-9694.



# 502 FSS



## Sustainment Services Flight

DATE & TIME	EVENT	LOCATION	POC
Monthly	Salsa Dance Lessons, Zumba/Belly Dancing Classes, Spinning, Racquetball, Aerobics and Indoor Pool	Jimmy Brought Fitness Center	Doug Price
Monthly	Zumba, Ab, Spinning Circuit Training	Fitness Center on METC Campus	Ken Hack
Aug 12, 0730-0830 Mon & Tue	WTB Training in Wheelchair Basketball and Racquetball	Jimmy Brought Fitness Center	Earl Young
13 August 12, 1800	Varsity Soccer Team Try Outs	Johnson Track	Earl Young
9 Aug - 29 Sep 12	Legends of Las Vegas: A musical revue featuring the music of the Rat Pack and other great entertainers .	Harlequin Dinner Theater	Melissa Berlet
25 Aug 12, 0700	Dog Days of Summer Run	Jimmy Brought Fitness Center	Doug Price
15 Sept 12, 0630	Fort Sam Houston Triathlon (Open to the Public)	Aquatic Center	Doug Price
29 Sep 12, 0700	Fall Five Run	Jimmy Brought Fitness Center	Doug Price
27 Oct 12, 0730	32 <sup>nd</sup> Combat Medic Run* (Open to the Public)	MacArthur Field	Doug Price
17 Nov 12, 0700	Turkey Trot Run	Jimmy Brought Fitness Center	Doug Price
31 Dec 12, 2400	New Year's Eve Run*	Jimmy Brought Fitness Center	Doug Price



# 502 FSS



## Community Services Flight

### Camp Bullis (295-7577)

- The Catfish Pond is open on Saturdays and Sundays during September, 0800-1300. Anglers take home everything they catch for \$3/lb.
- 25-26 Aug 12, monthly Camp Bullis Archery Tournament

Bowling Center (221-4740) Bowlers are invited to get their teams formed for fall leagues. Call for additional information.

Golf Course Bldg 2900/2901 (221-5863)  
Warrior Golf Scramble: 1<sup>st</sup> Friday of each month, 1230 Shotgun Start. \$25 Members and \$35 Non-Members, Fee includes green fees, cart, prizes and social.

### Lemon Lot (221-5224/5225)

The Lemon Lot has moved and is now located behind the gas station on Scott Road. Customers must register with Outdoor Equipment Center to sell their vehicles.

### Recreation Delivery System (221-1718)

- Movies on the Green– Family-friendly outdoor movies will be shown every second Saturday evening throughout the summer. Movies will alternate locations between the Flagpole and Dodd Field and will begin at sunset.
- **Commanders' Golf Tournament – will be held 26 Oct 12 with at 1230 Tee off. Mark your calendars.**



# BAMC



## APLSS: Army Provider Level Satisfaction Survey

DEPARTMENT OF THE ARMY  
OFFICE OF THE SURGEON GENERAL  
SURVEY PROGRAM OFFICE (SUITE 600)  
5100 LEESBURG PIKE  
FALLS CHURCH, VA 22041-3258



Please use pen or dark pencil to mark an "X" in the answer box.  
Correct Incorrect  
EXAMPLES:      
Please return your completed questionnaire in the enclosed envelope to, P.O. Box 5033, Chicago, IL 60680.

### Army Patient Satisfaction Survey

We need your help. We are trying to improve the quality of care we give our Soldiers and their families.

According to our records you recently had a healthcare visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital. Is this correct?

- Yes .....  → Please continue with the survey.  
No, saw someone else...  → Please continue with Q9.  
No, didn't have visit .....  → Please stop and return your survey now.

Thinking specifically about your visit with (PROVIDER'S NAME) on (VISIT DATE) at the Martin Army Community Hospital, please rate how much you disagree or agree with each of the following. Please mark an "X" in the box for the answer that is closest to your opinion.

	Completely Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Completely Agree
1. This provider, (PROVIDER'S NAME), spent the time with you that your medical problem required .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. This provider listened to you carefully about your concerns and questions .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. This provider understood your problem or condition .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. This provider treated you with courtesy and respect .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. This provider explained what was being done and why .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. This provider helped you with your problem .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Completely Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Completely Satisfied
7. Overall, how satisfied do you feel about your visit with (PROVIDER'S NAME)? .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Did you know?

You may be randomly selected to provide feedback on your clinic visit.

Throughout the MEDCOM patients are randomly selected by the Office of the Army Surgeon General to provide feedback on how we are meeting your healthcare needs.

If you receive the survey in the mail, please take a minute to complete and return the survey so that we can better meet your needs.

Each survey has the potential to earn BAMC up to **\$800 per survey**, which can be used for service improvement.



# BAMC



**RELOCATIONS:** No BRAC moves until October

## **BAMC FACEBOOK**

Why not use BAMC's Facebook? 14,291 viewers to date.

<http://www.facebook.com/BrookeArmyMedicalCenter>

## **NEWS HIGHLIGHTS**

- The Joint Commission (TJC) accreditation survey
  - Conducted 23- 27 July 2012
  - Outstanding visit and results! Survey team impressed with new facilities, teamwork, professionalism, and quality of care provided by staff across the organization
- Patient Centered Medical Home (PCMH)
  - MEDCOM-wide initiative to improve access to care, outcomes, wellness, prevention and satisfaction while ensuring a uniform patient care experience for all beneficiaries
  - BAMC will be seeking recognition by National Committee for Quality Assurance (NCQA) for all primary care areas over the next two years
- BAMC –recognized “Most Wired Hospital in United States for 2012”
- Nuclear Medicine-Intersocietal Accreditation Commission (IAC) Nuclear/PET accreditation-only DOD MTF accredited through IAC
- School physicals
  - Starting 9 July 2012 for 5 weeks: Family Medicine School Physicals allocating extra appointments for physicals
  - Peds/Adolescent School Physicals: After hours/Sunday appts available



# Fort Sam Houston ISD



## Information/Updates

- First Day of School : August 27 - [www.fshisd.net](http://www.fshisd.net)
- School Eligibility
  - Live on the Installation
  - On the Housing List with a move-in date prior to the last day of the school year
  - Non-Resident Transfer Program based on space/staff availability (Open April to August)
- Fort Sam Houston Elementary School
  - Registration any day from 8:30 to 11:00 a.m. and 1:00 to 3:00 p.m.
  - Meet Your Teacher, August 24, 2:00 to 3:00 p.m.
    - Report according to last name when possible to avoid the crowds
      - Students with last names beginning with A – K, report at 2:00 p.m.
      - Students with last names beginning with L – Z, report at 2:30 p.m.



# Fort Sam Houston ISD



## **Robert G. Cole Middle School**

Call 368-8733 for a registration appointment

### Registration Dates

August 13 - 6<sup>th</sup> grade

August 14 - 7<sup>th</sup> grade

August 15 - 8<sup>th</sup> grade

August 16/17 - All levels

Student and Teacher Meet and Greet, August 22, 5:30 to 7:00 p.m., Cole Gym

New Kids Camp, August 23, 9:30 a.m. to 12:30 p.m., Middle School Mall

## **Robert G. Cole High School**

Call 368-8733 for a registration appointment

### Registration Dates

August 13 - 9<sup>th</sup> grade

August 14 - 10<sup>th</sup> grade

August 15 - 11<sup>th</sup> grade

August 16 - 12<sup>th</sup> grade

August 17 - All Levels

New Kids Camp, August 23, 9:30 a.m. to 12:30 p.m., Cole Gym



# CIF CALENDAR



<b>DATES</b>
<b>12 September 2012</b> <b>Sam Houston Community Center</b>
<b>10 October 2012</b> <b>Posted on web</b>
<b>14 November 2012</b> <b>Sam Houston Community Center</b>
<b>12 December 2012</b> <b>Posted on web</b>



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# Back Up



# Admin Info

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Admin Info is now located on the Share Point Portal:

[http://samhc25070:15808/sites/Public\\_Folders/FSHAdminInfo/default.aspx](http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx)

The Commander's Action Group (CAG) is responsible for posting information to this site.

Points of contact for disseminating information through Admin Info are Deborah E.

Seabron, [deborah.e.seabron.civ@mail.mil](mailto:deborah.e.seabron.civ@mail.mil) , Michael V. McCarthy,

[michael.v.mccarthy.civ@mail.mil](mailto:michael.v.mccarthy.civ@mail.mil), and Sharonn D. Brew, [sharonn.d.brew.civ@mail.mil](mailto:sharonn.d.brew.civ@mail.mil).

Monthly Community Information Forum slides will be made available at the following locations:

<http://samhouston.army.mil> - Internet

<https://fsh-intranet.amedd.army.mil/default.aspx> - FSH Intranet

[http://samhc25070:15808/sites/Public\\_Folders/FSHAdminInfo/default.aspx](http://samhc25070:15808/sites/Public_Folders/FSHAdminInfo/default.aspx) - Share Point Portal



# DENTAC

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- Failed Dental Appointments - July 2012
  - 6.26%
  - 377 Missed Appointments
  - Dollar value = \$140,621 (\$373/hr)
- Previous month
  - Jun 2012 - 5.6%



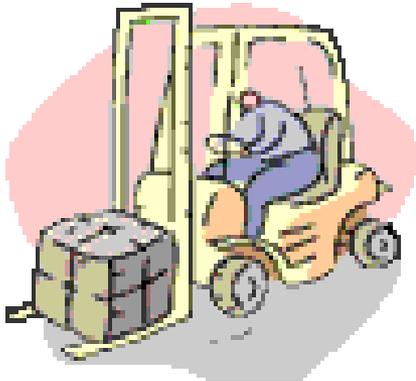
# DECA



## ***CASE LOT SALE*** ***FORT SAM COMMISSARY***

FRIDAY 17 August THROUGH SUNDAY 19 August  
0900-1700

**SAVINGS OF 25% TO 75% OFF REGULAR PRICES**



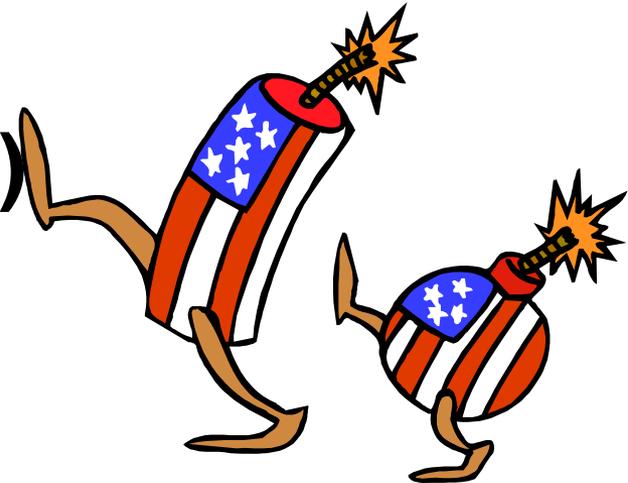


# DECA



**Holiday Hours of  
Operation  
Labor Day  
03 September  
0900-1700**

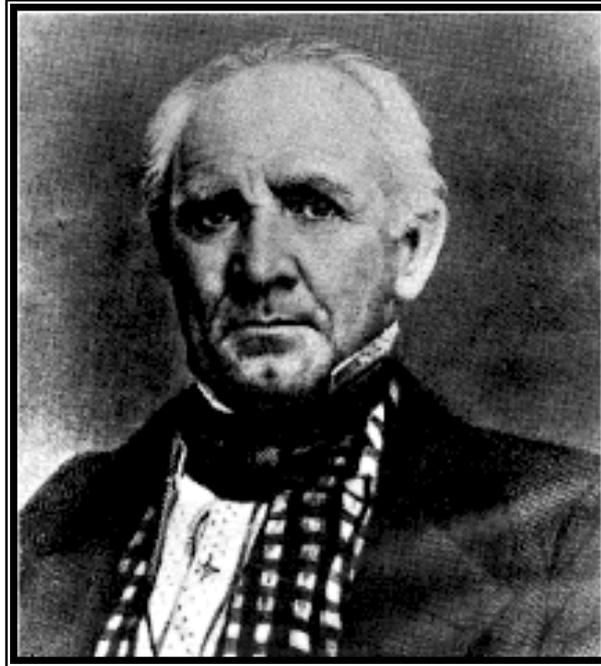
**(No Early Bird)**





# 502D MISSION SUPPORT GROUP

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## ***Sam Houston Before the Battle of San Jacinto***

"We view ourselves on the eve of battle. We are nerved for the contest, and must conquer or perish. It is vain to look for present aid: none is at hand. We must now act or abandon all hope! Rally to the standard, and be no longer the scoff of mercenary tongues! Be men, be free men, that your children may bless their father's name."

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